



**HAWTHORN WOODS  
POLICE DEPARTMENT  
2020 ANNUAL REPORT**

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## Mission Statement & Core Values

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### *Mission Statement*

We the Officers of the Hawthorn Woods Police Department are committed to excellence in providing effective, high quality service to our community in a professional and courteous manner.

We work in partnership with the community to improve our quality of life. We protect everyone's rights and property and treat each person we encounter with the respect and dignity they deserve.

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### *CORE VALUES/H.W.P.D.*

**Honesty**...is being truthful in character and behavior.

**Willingness**...is readiness of mind and heart.

**Professionalism**...is having a conscientious awareness of our role, image, skills and knowledge.

**Dedication**...is demonstrating fortitude and commitment to complete our duties.

## Police Chief's Message

I am pleased to present the 2020 Annual Report for the Hawthorn Woods Police Department. It is a reflection of the dedication and everyday hard work put forth by the men and women of the department.

For 2020, COVID-19 was the theme. In March, in an effort to reduce COVID-19 exposure of police personnel and mitigate the potential spread of the virus to the Hawthorn Woods community we quickly modified police response protocols. Officers began taking calls over the telephone that did not require an in-person response. We limited custodial arrests to felonies, domestic batteries, violations of Order of Protections, crimes against persons and DUI arrests. All others were processed on the street when possible.

Child safety seat inspections and installations, police department tours, police ride-alongs, public presentations, and public fingerprinting were suspended. To limit non-essential contact, we limited traffic enforcement to criminal offenses and crash-causing violations.

Protocols for the required wearing of personal protective equipment, squad car and building cleaning, and sanitization and building access were put in place.

In late June, as Illinois moved into Phase IV of the Restore Illinois Plan, and we became more familiar with the virus and how it spread, temporary operational changes were put in place to resume many police activities such as resuming normal traffic enforcement of all moving violations and responding to calls for service.

In November, as the number of COVID-19 cases increased we once again revisited how to best serve the community while maintaining the health and safety of police personnel. We once again limited use of the police

booking room and returned to taking reports over the phone when applicable and only responding to high priority emergency.

During 2020 we learned that we could quickly adapt and change and continue to provide the same level of professional police services that the Hawthorn Woods Community expects.

The success of the Hawthorn Woods Police Department is predicated on our ability to serve the community with excellence. Excellent service requires the trust, faith and confidence of the community. Each department member holds a position of public trust and it is understood that we must never violate that public confidence. We are held to the highest of standards not only by the citizens we serve, but by each other and therefore shall only expect the best from one another at all times.

As Chief of Police, I am both honored and proud to lead the members of the Hawthorn Woods Police Department through these unprecedented times.

Jennifer Paulus  
Chief of Police

## Training

Officers continue to receive training throughout their careers to keep up with the latest trends and technological advancements in law enforcement.

Attendance at specialized training and educational conferences was limited due to COVID-19. Officers have been limited to online training since March. The department logged only 415 hours of training in 2020.

Training included the following topics:

- Active Shooter Training
- ILEAS, Illinois Mobile Field Force training (monthly)
- Crisis Intervention Team
- Firearms training
- Major Crash Assistance Team training
- Crash Investigation I
- Cannabis Legalization
- Taser Certification
- Burglary Evidence Processing

## Incident Statistics

<b>INCIDENT DESCRIPTION</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
ALARMS	258	275	215
ANIMAL COMPLAINTS	128	99	74
ASSIST FIRE DEPARTMENT	218	234	193
ASSIST OTHER AGENCY	181	208	126
BUILDING CHECKS	3,003	1,489	2,908
BURGLARIES	2	2	0
CRIMINAL DAMAGE TO PROPERTY	11	8	3
DOMESTIC DISTURBANCES	38	44	28
D.U.I. ARRESTS	45	49	33
HOUSE WATCHES & EXTRA PATROL (RESIDENTIAL)	3,117	2,277	3,924
IDENTITY THEFT/FRAUD	37	30	141
MOTORIST ASSISTS	139	154	75
NOISE COMPLAINTS	21	26	18
OPEN DOOR/WINDOWS	39	30	31
SAFETY SEAT INSPECTIONS	65	70	14
SELECTIVE TRAFFIC ENFORCEMENT PROGRAM (STEP)	837	770	864
SUSPICIOUS AUTO/CIRCUMSTANCES/PERSONS	291	203	225
THEFTS	28	19	18
TRAFFIC CITATIONS ISSUED	1,790	1,142	767
TRAFFIC CRASHES	183	180	104
TRAFFIC STOPS	3,366	2,883	1,042
VEHICLE LOCKOUTS	31	37	20
VILLAGE CODE VIOLATION CITATIONS	454	306	188
911/WIRELESS HANG-UP OR OPEN LINE	74	76	258

## 2020 INCIDENTS BY NATURE

