

FAQ's

POLICE Frequently Asked Questions

Q: What time is curfew?

A: The Illinois State Statute and the Hawthorn Woods Village Code state:
Minors under the age of 18 cannot be out during these time frames:
From Saturday and Sunday 12:01 a.m. - 6:00 a.m.
From Monday through Friday 11:00 p.m. - 6:00 a.m.

Q: What are the teen driving laws?

A: The Illinois Graduated Driver's License Program states:

- Nighttime Driving Restrictions:
Drivers ages 15-17 cannot be driving during these time frames:
From Friday and Saturday 11:00 p.m. - 6:00 a.m.
From Sunday through Thursday 10:00 p.m. - 6:00 a.m.
(Violating the nighttime driving restriction may result in driving privileges being suspended.)
- Texting while driving, regardless of age is prohibited.
- Cellphone/wireless use while driving including hands-free device is prohibited for drivers under age 19 except in case of emergency to contact a law enforcement agency, a health care provider or an emergency services agency.
- For the first 12 months of licensing or until the driver turns 18, whichever occurs first, the number of passengers is limited to one person under age 20 unless the passenger(s) is a sibling, stepsibling, child or step child of the driver.

Q: How do I obtain a copy of a police or crash report?

A: To obtain police reports, a Police Records Request Form must be completed pursuant to the Illinois Freedom of Information Act and returned to the Police Department. Request forms are available online or in person at the Police Department. To obtain crash reports, please go to <https://buycrash.com> to register for an account. For questions concerning police reports or citation information, please call (847) 438-9050. Hours of operation are Monday through Friday 8:00am to 4:00pm.

Q: How do I pay my ordinance violation citation?

A: Ordinance violation (village code) citations can be processed at the Police Department or at the Village Hall during regular business hours. They can also be mailed in with proper payment. Alternatively, you may request a hearing through the local administrative adjudication hearing process.

Q: Where are village parking restriction signs posted?

A: The Village parking restrictions are posted on signs at the entrance to each subdivision within the Village. Parking on all village streets is prohibited from 2:00 a.m. to 5:00 a.m. Parking is permitted only on the odd numbered side of the street and on the paved portion of the roadway unless it is posted otherwise. For information regarding the parking of recreational vehicles and other parking restrictions, please refer to the Village Code.



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Q: Are people allowed to walk dogs without a leash?

A: No. The Village Code requires all dogs to be leashed when off private property. The leash can't be longer than eight feet (8') in length.

Q: What can I do about my neighbor's barking dog?

A: Village Code states, "No owner of a dog shall permit such dog, by prolonged or loud barking, to disturb the peace and welfare of any person." Call the police when the violation is taking place and an officer will respond and issue citation(s) if warranted.

Q: What can we do about coyotes?

A: The Police Department will respond to a report of an injured animal or to one that poses an immediate threat to human life or property. All other cases should be handled by Lake County Animal Care and Control or to a private agency with the means for the capture, relocation, housing, or disposal of wild animals at cost to the homeowner.

All coyotes in Illinois are protected by the state and under the policy protection of the Illinois Department of Natural Resources (IDNR). A valid hunting or trapping permit is necessary from IDNR or from a licensed professional. It is recommended residents contact a professional regarding coyotes and other wildlife on their property. To inquire about trapping permits on personal property, residents can contact the IDNR at (847) 608-3100.

The Hawthorn Woods Police Department does not represent or endorse any of the following private agencies. They are provided for referral only:

Agency	Phone Number
ABC Humane Wildlife Control & Prevention	(847) 503-0056
All Wildlife Animal Eviction	(815) 788-0679
Animal Control Specialists Inc.	(847) 827-7800
Any Illinois Wildlife Removal	(815) 459-7553
Critter Control	(855) 510-9578
Barnswallow, A Wild Bird Concern	(847) 487-3606

Q: Can I donate to the Police Department?

A: Yes. The Hawthorn Woods Police Department receives numerous citizen requests asking how they can support our Officers who serve to protect the citizens each and every day. The Village has established a Police Support Fund to which all the funds are used strictly to purchase items for our officers. Contact the Police Chief at (847) 438-9050 to make a donation.



FAQ's

PUBLIC WORKS Frequently Asked Questions

Q: Does the Village of Hawthorn Woods provide water or sewer services?

A: Yes, fragments of the Village have water and/or sewer service. There are two deep municipal wells that are provided through our management partner, Aqua Illinois, that service a portion of the Village. Individual wells are also permitted by the Lake County Health Department where municipal water is not extended. Sewer service is provided by the Village, by Lake County Public Works through the Lake Zurich system to the Buffalo Grove plant, or by Aqua Illinois in the areas that have sewer service. Septic systems permitted by the Lake County Health Department service other parts of the Village without sewer service. Please refer to the enclosed Community Facilities & Infrastructure Plan to view a map of service lines.

Q: Who is responsible for the maintenance of Old McHenry Road and Gilmer Road?

A: The Lake County Division of Transportation maintains both of these roads and the adjacent right of way.

Q: Who is responsible for the maintenance of Midlothian Road?

A: The State of Illinois Department of Transportation maintains this road and the adjacent right of way.

Q: I have a pothole on my street, who do I call?

A: Please call the Department of Public Works at (847) 540-5227 or complete a request for repair online.

Q: I have a drainage problem in my backyard. Who do I call and who is responsible?

A: Contact Public Works at (847) 540-5227 if you suspect a regional flooding issue. If the problem is on private property, then most likely the homeowners will be responsible for resolving the issue.

Q: How long does it take to plow snow on the Village streets?

A: Depending on the depth of snow, it can take six to ten hours after the snow has stopped falling for all of the streets in the village to be cleared.

Q: Why is my cul-de-sac plowed last?

A: The most traveled roads take first priority, while the least traveled roads have last priority. This prioritization is designed to assure the maximum safety for the driving public.



FAQ's

COMMUNITY DEVELOPMENT Frequently Asked Questions

Q: Does the Village have zoning regulations available?

A: Yes. Please refer to the zoning map and Title 9 of the Municipal Code, which is available on our website at www.vhw.org.

Q: Where do I start if I want to build a home in Hawthorn Woods?

A: Please contact the Community Development Department at (847) 847-3586 or (847) 847-3537.

Q: Do you have a retail corridor?

A: Yes. The Village of Hawthorn Woods has designated the Midlothian Road corridor as a town center. Sewer and water is available for immediate development. The northern planning area, known as Uptown, in the vicinity of Gilmer Road at Hawley Street and IL Route 176 is designated as Business/Commercial. The zoning is in place for immediate development.

Q: Who do I contact with inquiries about land purchases or commercial development opportunities in the Village?

A: The Village will be happy to discuss development opportunities with you in person by appointment or assist you via phone. Please feel free to contact the Director of Community Development at (847) 847-3592 or cheinen@vhw.org.

Q: Am I allowed to burn leaves?

A: No. Open burning of a grass or wooded plot, landscape waste, domicile waste, herbage, shrubbery, leaves, grass, brush, trimmings from trees, vines, or other bushes, wood, paper, garbage, refuse, waste or other combustible material on any property within the Village is unlawful and is prohibited. Recreational, agricultural, and natural resource exemptions can be found in Chapter 7, section 4-7-4 of the Village Code.

Q: Can I have an outdoor shed?

A: No. Sheds are prohibited within the Village. Any shed constructed, placed or installed after December 15, 2007, is declared to be illegal and shall be subject to immediate removal.

Q: Can I erect a fence?

A: Fences are prohibited; but exceptions around in-ground pools or electric dog runs may be permitted.

